

ReverseMax: Your Reverse Logistics Solution

Maximize Asset Lifespan & Minimize Environmental Impact

Optimize transportation and processing costs, reduce touchpoints that often result in part damage, and achieve access to inventory insights, when you utilize the same service logistics partner for distribution and reverse logistics operations.

Product Retrievals

Our product retrieval service ensures that assets are collected quickly, securely, and with minimal disruption to your customers, helping you recover value.



Coordinated Pickup & Collection

Full coordination with your end-user to establish a seamless and convenient retrieval of assets.



Transportation & Secure Handling

Packaging, tracking, and adherence to transport guidelines ensuring parts arrive in optimal condition.



Visibility & Documentation

Complete process visibility through an orders dashboard to monitor the movement of your recovered items.

Returns Processing

Once your idle and defective materials are received at a Flash warehouse our qualified technicians will perform a set of procedures that align with your unique returned asset guidelines. This provides the necessary data and visibility to assess the appropriate steps for part dispositioning.

These Processes Include:



Inspection & Assessment



Data Wiping & Destruction



Testing & Screening

Dispositioning

With testing and screening completed, we have complete visibility for the final phase of our ReverseMax service – dispositioning. Based on your organization's exact reverse logistics procedures we will know which dispositioning steps to take for your high-tech part.



Managed Services

When you need extra hands to expedite your defective returns management process and get your spare parts assets turned around, we're here to help.



Warranty Administration: Work with your vendors, determine the product's warranty status, submit claims & track claims processing



In-Field Asset Recovery Coordination: Work directly with your end customer providing coordination & collection options to ensure the secure return of your assets



Project Management & Coordination: Provide resources & tools to help manage time-based returns management projects or ongoing activities as needed

Expected Outcomes

Combining distribution and reverse logistics with the same provider enables efficient handling, leading to fewer scrapped parts, reduced transportation costs, and optimized labor, all of which contribute to **overall cost savings**.

At Flash, we are here to support the complete part lifecycle.