

# FieldReady: Your Field Services Solution

**Precision & Reliability. Your Technology, Our Expertise.**

As a high-tech OEM, you need an end-to-end field service solution built on coordination, consistency, and global access – all tied together with expertise and time sensitive support.

## Warehouse Staging & Installations

Consolidating, staging, and prepping all required equipment into a single location to then ship to one or many end destinations will streamline your entire experience. Our installation process is more than just drop and run. We ensure successful deployment through testing, confirmation, and verification before ever leaving the site.



**Coordination:** Ensure all installation activities are synchronized, including scheduling, resource allocation, and logistics coordination.



**Route Tracking:** Monitoring the movement and delivery route of parts from the staging area to install base to ensure timely delivery.



**Confirmation:** Verification of part availability, site readiness, and compliance with installation requirements are in place, pre-installation.



**Testing:** Perform functional testing, checks, and integration verification post-installation to ensure performance criteria is met.

## Engineering Maintenance

With access to highly trained field service engineering maintenance experts who are in-region and certified in troubleshooting, diagnostics, and service delivery engagement, you will rest easy knowing any hardware issues will be resolved quickly and efficiently.

### Our Smart Hands Service Offers:

- Remote Support
- Expert Assistance
- Troubleshooting
- Equipment Setup
- Issue Resolution

## De-Installations

Our services are customized to your specific needs, offering flexibility and efficiency to match your unique decommissioning timelines.



### Site Survey

Conduct an assessment to understand the scope of work, equipment, and logistical challenges.



### Tailored Planning

Develop a specific plan to meet your requirements, timelines, and compliance needs for the project.



### Risk Analysis

Identify potential risks and implement necessary mitigation measures to properly reduce risk.



### De-Installation

Disassemble hardware and organize the uninstalled equipment for site-removal and transport.



### Inventory Management

Catalog equipment, noting all identifiers to maintain a clear record of decommissioned assets.

## Managed Services

From technician coordination and pre-call readiness to full-scale project implementation, our FieldReady Managed Services are designed to adapt to your unique needs.



Tech Order Management  
& Order Entry



Tech Order Change  
Management



Pre-Qualification  
& Background Checks



Site Coordination  
& Connection



Pre-Call Tech  
Readiness

## Expected Outcomes

Optionality. Whether you need our full-service solution— staging, maintenance, and de-installations – or a discrete service, we have you covered. We're here to make sure your on-site services are smooth, customizable, and efficient.