

3RD PARTY CARRIER POD SERVICE OVERVIEW

You have enough to do without having to chase down proof of delivery (POD) data or solving shipment issues involving shipping carriers. Flash Global handles all those details for you, even when you are shipping on your own carrier accounts, through our **3rd Party Carrier POD** service.

SERVICE DEFINED

3rd Party Carrier POD Service is provided to **all Flash service logistics customers** who ship products using Flash's carrier accounts or using Flash's IOR services. For a nominal fee, this service is also available to customers who are an active Flash Global service logistics customer shipping but use their own carrier accounts for shipments. Flash will require your authorization to work directly with your carrier on your behalf. The service applies to all shipments, domestically and internationally, and all third-party carrier shipment types — Next Business Day, Ground, etc.



If the POD does not arrive within an expected window of time, Flash will work directly with the carrier and attempt to track it down, so you don't have to.



If there is an issue with the shipment causing the POD to be delayed, Flash will attempt to resolve the issue directly with the carrier.



You will be notified only if support is required from you to complete delivery.



BENEFITS

Experience Peace of Mind & Greater Awareness

You won't have to chase down missing PODs or resolve delivery issues — Flash will do that for you.

You can focus on core activities and driving your business forward.

Information gathered in this process will be updated within FlashTrac, keeping you informed at all times.

[GET STARTED](#)